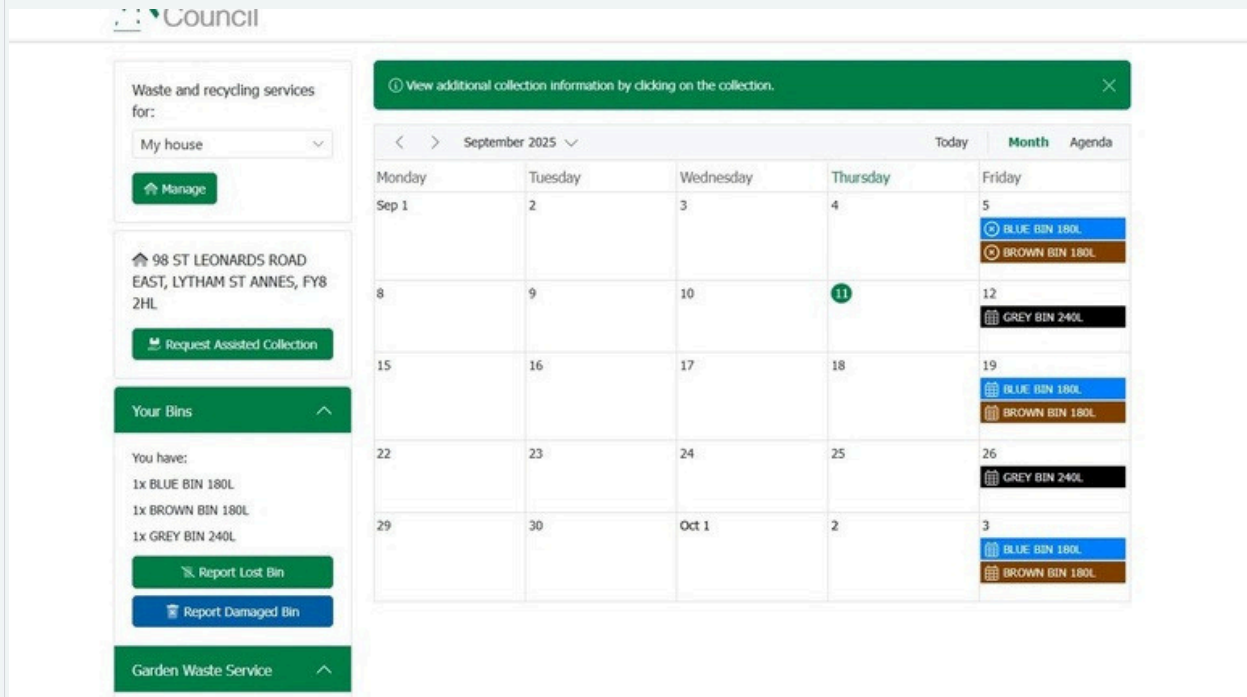


# Report a Damaged Bin

If one of your bins has been damaged during the collection process, you can report a damaged bin and order a replacement using this guide.

- 1 Log in to your account and select the address you would like to report a damaged bin for out of the properties you have registered. Then, go to "My Services".



Waste and recycling services for: My house

98 ST LEONARDS ROAD EAST, LYTHAM ST ANNES, FY8 2HL

You have:  
1x BLUE BIN 180L  
1x BROWN BIN 180L  
1x GREY BIN 240L

Report Damaged Bin

Monday	Tuesday	Wednesday	Thursday	Friday
Sep 1	2	3	4	5 BLUE BIN 180L BROWN BIN 180L
8	9	10	11	12 GREY BIN 240L
15	16	17	18	19 BLUE BIN 180L BROWN BIN 180L
22	23	24	25	26 GREY BIN 240L
29	30	Oct 1	2	3 BLUE BIN 180L BROWN BIN 180L

2

Click "Report Damaged Bin".

Waste and recycling services for: My house

Manage

98 ST LEONARDS ROAD EAST, LYTHAM ST ANNES, FY8 2HL

Request Assisted Collection

Your Bins

You have:

- 1x BLUE BIN 180L
- 1x BROWN BIN 180L
- 1x GREY BIN 240L

Report Lost Bin

**Report Damaged Bin**

Garden Waste Service

You're not subscribed to the Garden Waste service yet.

View additional collection information by clicking on the collection.

September 2025					Today	Month	Agenda
Monday	Tuesday	Wednesday	Thursday	Friday			
Sep 1	2	3	4	5		BLUE BIN 180L BROWN BIN 180L	
8	9	10	11	12		GREY BIN 240L	
15	16	17	18	19		BLUE BIN 180L BROWN BIN 180L	
22	23	24	25	26		GREY BIN 240L	
29	30	Oct 1	2	3		BLUE BIN 180L BROWN BIN 180L	

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Select the bin you would like to report as damaged from the drop down list.

Fylde Council

My Services My Subscriptions My Profile Logout

## Report Damaged Bin

Address: 98 ST LEONARDS ROAD EAST, LYTHAM ST ANNES, FY8 2HL

You are reporting a Damaged bin at your property.

### Select Damaged Bin

BLUE BIN 180L

BLUE BIN 180L

BROWN BIN 180L

GREY BIN 240L

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Click "Proceed".

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### Report Damaged Bin

Address: 98 ST LEONARDS ROAD EAST, LYTHAM ST ANNES, FY8 2HL

You are reporting a Damaged bin at your property.

#### Select Damaged Bin

BROWN BIN 180L

« Back Proceed »

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Review the cost of your replacement bin. Then, click "Proceed".

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### Report Damaged Bin

Address: 98 ST LEONARDS ROAD EAST, LYTHAM ST ANNES, FY8 2HL

Damaged Bin Replacement (BROWN BIN 180L) Charge: £41.00

« Back Proceed »

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Enter your first name, surname, billing address and contact phone number into the text boxes.

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### Order Details

Address: 98 ST LEONARDS ROAD EAST, LYTHAM ST ANNES, FY8 2HL

#### Enter your name

First name

Surname

#### Enter your billing address

Use Registered Address as Billing Address

Address Line 1 (House Number/Name & Street)

Address Line 2 (Optional)

Locality (Optional)

Town

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Click "Proceed to Order Summary".

98 ST LEONARDS ROAD EAST

Address Line 2 (Optional)

Locality (Optional)

Town

Postcode

#### Enter your contact phone number

Contact number

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Click "Proceed to Payment". Please allow up to 2 minutes for our payment system to load.

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### Order Summary

Address: 98 ST LEONARDS ROAD EAST, LYTHAM ST ANNES, FY8 2HL

Item	Quantity	Cost (per unit)	Total cost
Damaged Bin Replacement (BROWN BIN 180L)	1	£41.00	£41.00
<b>Total to pay</b>			<b>£41.00</b>

Back Proceed to Payment

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Click "Checkout now".

Home Payment History My account Qty: 1 Amount: 41.00 Login

### Shopping Basket

Your Items

If you wish to pay now, confirm the contents of your basket and click the checkout now button.

Description	Quantity	Item price	Amount to pay
Miscellaneous-4355/94100 ID: 49 - Damaged Bin Replacement (BROWN BIN 180L) 98, ST LEONARDS ROAD EAST, FY8 2HL	1	41.00	41.00

Items in basket: 1  
Shopping basket amount to pay: 41.00

Cancel Transaction Checkout now

Provided by Civica UK Limited  
Privacy Notice  
Data Controller: Fylde Borough Council

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Select either "New credit card" or "New debit card".

Home Payment History My account Qty: 1 Amount: 41.00 Login

Home > Basket > Payment options

### Payment options

Select your payment option

You are about to make a payment of: 41.00

Please choose one of the payment options from the list below then click the next button.

New credit card

New debit card

Back Cancel Transaction Next

Your items

Description	Quantity	Item price	Amount to pay
Miscellaneous-4355/94100	1	41.00	41.00

You are about to make a payment of: 41.00

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Click "Next".

Home Payment History My account Qty: 1 Amount: 41.00 Login

Home > Basket > Payment options

### Payment options

Select your payment option

You are about to make a payment of: 41.00

Please choose one of the payment options from the list below then click the next button.

New credit card

New debit card

Back Cancel Transaction Next

Your items

Description	Quantity	Item price	Amount to pay
Miscellaneous-4355/94100	1	41.00	41.00

You are about to make a payment of: 41.00

Provided by Civica UK Limited

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Enter your card details into the text boxes.

The screenshot shows a web interface for entering card details. At the top, there are navigation buttons for 'Home', 'Payment History', and 'My account'. On the right, a shopping cart icon shows 'Qty: 1' and 'Amount: 41.00', with a 'Login' link below it. The main content area is titled 'Card details' and contains the following text: 'Enter card details', 'An asterisk \* denotes a mandatory field', and 'Please complete the following form and click the next button'. The form fields are: 'Card number' (with an asterisk and an orange circle highlighting the input box), 'Expiry date' (with asterisks and dropdown menus for '09' and '25'), 'Card security code:' (with an asterisk, an input box, and the text 'Enter 3 or 4 digit security code'), 'Name on card' (with an asterisk and an input box), and 'Email address' (with a note: 'By default, if you enter an email address a receipt will be automatically emailed to you.'). At the bottom of the form are four buttons: 'Back', 'Payment Options', 'Cancel Transaction', and 'Next' (with an orange circle highlighting it). Below the form, it says 'Provided by Civica UK Limited'.

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Click "Next". Then, confirm your payment. Please allow up to 2 minutes for your payment to go through. Do not refresh the page during this time.

This screenshot is identical to the one above, showing the 'Card details' form. The orange circle now highlights the 'Next' button at the bottom of the form, indicating the next step in the process. The rest of the interface, including the navigation buttons, shopping cart, and form fields, remains the same.

Our team will review your order and deliver a replacement bin to your address.