

FAIRHAVEN LAKE AND MARINE GARDENS



Management & Maintenance Plan 2024 – 2029

FAIRHAVEN LAKE MANAGEMENT PLAN

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Foreword

Fylde is situated on the Lancashire Coast and is a major tourism destination attracting some 3 million visitors per year. Parks and open spaces are a fundamental part of the fabric of the Fylde. Our parks and gardens provide attractions for visitors from both local urban and rural areas and are also important at local level for tourism.

Fairhaven Lake is Fylde's largest destination green space and is owned and managed by Fylde Council. Visitors and residents can enjoy a wide range of facilities, which are managed and maintained to a high standard. The site has undergone a £1.4 million National Lottery Heritage Fund Project, that is within its final stages. This has enabled the refurbishment, restoration, and improvement of heritage features and increased recreational appeal and environmental value. The majority of the project has been completed with only lake elements remaining, while many other Fairhaven projects are commencing with Fylde Council funding. The Fairhaven Lake Friends Group continues to grow and plays a key role in supporting the park's ongoing success.

The Council, together with its partners, are committed to continuously improving the services and facilities offered. Essential to this aim is engaging the community to understand their needs and desires and increase community involvement. In order to focus resources and agree priorities the management plan has been developed to set out a comprehensive programme for the site for the next five years. It details previous studies, current issues and priorities arising from community consultation.

The plan will remain a "live" document; indeed, the need for it to evolve is fully recognised. To achieve this, robust mechanisms for monitoring and reviewing have been developed.

Cllr Karen Buckley
Leader of the Council

Cllr. Jayne Nixon
Chair of Leisure & Tourism
Committee

Green Flag Award 2022-2023

Name of Site: Fairhaven Lake & Gardens

Managing Organisation: Fylde

Desk Assessment Feedback (Management Plan and supporting documentation)

Criteria	Strengths	Recommendations	Response
Presentation	The plan is well presented and written in an easy to follow style which is identifiable across the Fylde Borough. The aims, aspirations and targets are clearly set out and the plan follows a 'Green Flag Award' template in terms of inclusion of relevant information.	The document should continuously be updated as the site develops and or new initiatives are introduced eg. improvements to cleaning geese mess from the hard surfaces.	The plan is kept up to date with developments and actions.
Health, Safety & Security	The details within this section are sound and fulfil the requirements of the plan and site. For example, there has been a clear effort to consider likely user groups and their needs eg. provision of defibrillators.	None	
Maintenance of equipment, buildings & landscape	There are a number of different buildings on site as well as a range of landscape types and these are described well within the plan along with suitable maintenance operations. The challenges set by such a varied and well visited site are addressed.	Ensure the document is kept up to date as the site evolves and new features are added or updated.	The plan is kept up to date with developments and actions.
Litter, cleanliness, vandalism	The whole site is kept free of litter and this is a deliberate effort within the plan, due to the high number of visitors. There is a clear sense that this is a priority and this is reflected in the processes outlined.	Take on board any and all feedback on this issue from users of the Site and, where necessary, work updates to processes into the plan.	All feedback is taken into consideration by the Fairhaven team. The plan is kept up to date with developments and actions.
Environmental Management	The policies in the plan apply to many sites across Fylde and serve to provide a coordinated approach.	Feedback in previous forms suggest that the application of the environmental policies should be made specific to Fairhaven. Some effort has been made to update the plan to reflect this, but it is still not specific enough.	This section has been updated.
Biodiversity, Landscape and Heritage	The plan does make good reference to the biodiversity, landscape & heritage features on site.	The management plan would benefit from updates either happening or due to	This section has been updated.

		happen on site eg. the development of the Japanese Gardens and the context of the changes.	
Community Involvement	The management plan has been updated with full details of the relevant community involvement aspects since the last green flag award assessment. It now includes full and up to date details of a wide range of community groups, sports clubs and wider stakeholders.	This is an important and high profile section of the plan and should be treated as such and updated regularly,	Ongoing updates are included.
Marketing & Communication	Again, this is a detailed section in the plan and has been updated with 'live' data as of 2021. The main thrust of the section focusses on the various social platforms and the other forms of marketing etc are covered by generic text from Fylde Council management plans.	Whilst the social media drive is impressive, it isn't the be all and end all. Similar efforts can be put into promoting the site to a non-digital audience.	We find our 15,000 follower Facebook page to be the most effective way to advertise park events and activities. However, we regularly use other forms of Marketing including having banners made and displayed around the park for upcoming events to advertise to passers-by and specific methods such as leafleting church halls for our clubs and societies open day.
Overall management	As with previous green flag award comments, the plan refers to the green flag criteria, but the forward planning references remain woolly and relatively vague.	Now that the park has moved forward in terms of concrete implementation of landscape and community involvement, now would be an opportune time to rethink this section so that it is in line with the efforts of the rest of the plan, rather than an afterthought.	This section has been updated.

FIELD ASSESSMENT

Criteria	Strengths	Recommendations	Response
A Welcoming Place	Fairhaven gardens is a focal point of Lytham and attracts a large number of local people and outside visitors. The car parks and entry points are well noted and clean. The roadside view of the facilities is good and it is possible for the passer-by to get a good understanding of what is available on site as well as an impression of the standards in place there.	Finger signs might be useful in the approach to the site.	We do plan for finger signs. This was too costly as part of the recently completed signage package but something we will revisit when funds are available.
Healthy, Safe & Secure	The gardens provide good facilities to ensure users feel safe on site. The first aid provision, including a defibrillator are visible to users and there is a high staff presence on site due to the large amount of facilities and all are willing to offer assistance if required.	Consider CCTV in appropriate locations around the site, if council policy and budget allow.	Meetings with the Surveillance Officer have been held and due to a lack of previous issues we have no grounds to install CCTV. We are installing CCTV inside non-public buildings to prevent theft.
Well Maintained & Clean	The gardens are well maintained and clean, but suffer from geese mess on some of the walkways. This is the nature of the site, but it has been mentioned by users as an issue and should be considered going forward. There are plenty of bins for public use, including upgrading old bins for new ones.	Ensure that adequate resources are in place to accommodate the future aspirations of the gardens to make sure there is no drop in standards.	Resources and planned works are managed and monitored in line with the Councils budget forecasts.
Environmental Management	Standard practices across Fylde are in place.	None	
Biodiversity Landscape & Heritage	The gardens are developing in terms of landscape features and attractions, in particular, around the far side of the lake, where Japanese gardens are under construction. The standard across the park is high in terms of plant selection and works	There is not a huge amount of space for landscape on the site due to the layout and amount of other facilities, mainly sporting. Consider small scale displays where possible.	This has been considered and one such project will be our boat planter planned for in front of the ice cream pavilion.

	well within the limitations of the site.		
Community Involvement	There is a high level of community involvement in the gardens due to the availability of sports facilities on the lake and tennis courts etc. The Friends of Group are well involved as well as the RSPB.	None	
Marketing and Communication	As with the management plan, there is a high level of social media platform marketing for the site, and this is supported by some material available in and around the café and RSPB centre. Signage on site along with advertising banners are also present.	None	
Management	The newly established management team have made a great start to management of the gardens, and the plans going forward sound very positive. There is a good blend of experienced staff and newly skilled people working on site and this is a very effective combination as the drive to succeed is clear.	Make sure that the plans for the site are attainable in terms of budget and staff resources. Future management of the gardens is just as important as development.	Resources and planned works are managed and monitored to ensure the high standards can be maintained at all times.

Introduction

1.1 ACKNOWLEDGEMENTS

Fylde Council's Fairhaven management team acknowledge the essential contributions to this management plan from:

- Parks & Coastal Services team
- Friends of Fairhaven Lake
- Tourism & Leisure Services
- Community Safety Partnership Officers
- Risk Management and Insurance Officer
- Technical Services Team

Thank you for your valuable contributions to the management plan.

1.2 PURPOSE OF THE MANAGEMENT PLAN

It is imperative that this management plan seeks to ensure that the site is conserved and enhanced in its entirety due to its wildlife and environmental importance, whilst balancing the needs of visitors and residents alike.

The management plan seeks to: -

- Take a holistic approach in the management.
- Put community needs at the heart of the development and management.
Benchmark management regimes and policies with national best practice.
- Establish standards that are effective and accountable.
- Provide a clear framework for the future development utilising existing and securing future resources.
- Protect against undesirable developments.
- Provide a transparent form of monitoring.

1.3 RESPONSIBILITY FOR THE MANAGEMENT PLAN

Fylde Council's Parks & Coastal Services and the Fairhaven Management team worked in partnership with stakeholders and the community to compile this plan. Implementation of the plan will be led by The Fairhaven Management team with specific project leads as shown in the Action Plan. Likewise, monitoring and review of the plan will be led by the Fairhaven Management Team however the Friends of

Fairhaven Lake Group and other key stakeholders will be engaged to ensure that the future revisions reflect a broad section of the community.

1.4 SITE DETAILS

1.4.1 Location

Fairhaven Lake and Gardens are situated in Lytham St. Anne's adjacent to the Ribble Estuary. See location map on following page. The site's address is shown below:

Fairhaven Lake and Gardens
Fairhaven
Ansdell
Lytham St Annes
Lancashire
FY8 1BD

Fairhaven Lake and Gardens is a popular and well-used facility catering for both visitor and local residents. It is located in Lytham St Anne's adjacent to the Ribble Estuary, an internationally important area for birds and nature conservation. There are a wide range of facilities available at the site including bowls, tennis, adventure golf, skateboard park, children's playgrounds, picnic area and boating on the lake. There is also a café, shop, and the RSPB Ribble Discovery Centre.



1.4.2 Fairhaven Lake in its Borough Context

Fairhaven Lake is one of the four main parks within the borough of Fylde. Along with Lowther Gardens it is one of the two main parks in Lytham.

In addition to the four strategic parks, the borough has semi-mature woodlands, community parks, sports and recreation grounds and beautiful, well used public realm areas with attractive horticultural displays which are awarded annual In Bloom Awards. coastline, which has a number of important ecological designations including the Ribble Estuary Ramsar/ SSSI and Fylde Sand Dunes LNR/ SSSI

1.4.3 Summary of Attraction and Facilities

In summary the park offers the following attractions and facilities:

- Children's playgrounds
- Water Sports Centre
- Lake with boat hire
- Promenades and walkways
- Public toilets
- Lakeside Café
- Fairhaven Adventure Golf
- Crown green bowling
- Skate and BMX park
- Grass tennis court
- Hard tennis courts
- Floral displays
- Japanese garden
- Picnic areas
- RSPB Ribble Discovery Centre and Fairhaven Visitor Centre





1.5 HISTORY OF THE SITE

The site covers an area of 19.5 hectares (including the lake) and was created in the 1890's by Fairhaven Estates Company who had very grand ideas. The original intention was to extend the sea wall and the gardens as far as St Anne's, however this was abandoned after heavy seas flooded the lake in 1896. The next twenty



years were years of gradual progress. The sea wall was reinforced with sandstone rocks and the lake became more popular as Fairhaven itself began to develop. A landing stage and the Pagoda shaped boathouse were constructed. This was designed to contain living quarters for the manager and an area where boats could be built. In 1926 at a cost of £34,000.00 the lake and surrounding park were bought from the Fairhaven Estates Company and presented to the Corporation of Lytham St Anne's by Lord Ashton of Lancaster. This is an aerial photo of the lake c.1930.



Fairhaven Lake has proved to be very popular with regatta, water skiing displays and hydroplane racing attracting crowds of up to fifteen thousand in the 1950's and 60's.

1.6 SITE OWNERSHIP, RIGHTS OF WAY AND DESIGNATIONS

The site is in the ownership of Fylde Borough Council. The site has no designations.

1.7 EDUCATIONAL VALUE

As a result of the heritage, culture and close proximity to the Ribble estuary, the educational value of the park is very high, not only for children and young people but of the wider community. The RSPB currently in partnership with Fylde Council, offers educational access to the fascinating Ribble estuary. The RSPB pagoda building received extensive renovations thanks to the NLHF project, which improved the layout and appearance of the building internally but also added a full storyboard timeline depicting the history of Fairhaven and an interactive camera link based on Stanner Bank to bring visitors closer to nature.

All the programmes offered by RSPB are risk assessed, linked to the National Curriculum, and focus particularly on Science and Geography. Lancashire County Council has approved the centre as a safe provider of outdoor education activities. A visit to the Ribble Discovery Centre will increase the public's knowledge of the environment through experiential learning and help them understand the value of wildlife and natural places.

The NLHF project has widened the educational offering at Fairhaven by linking to the history curriculum for key stage 1 and 2. Led sessions are being delivered by the RSPB teaching staff and a variety of self-led resources are available to download, covering the sites cultural and social heritage of Fairhaven.

The Coast and Conservation Ranger Service utilise the gardens to deliver outdoor educational sessions as well as activities and events for the public during the holidays. These include planting and potting events, either for the development of the park or nearby Fylde Sand Dunes Project; as well as fun, family, educational orienteering events which can introduce younger visitors to the gardens to navigation skills. The gardens are ideal and are used for Easter egg hunts, and calving pumpkins for Halloween. There is also good potential for using the gardens for taught school groups that may choose to learn in the park, this has already been delivered to a local school with more planned. The Rangers have written and developed an Outdoor Educational Brochure that can be downloaded from the council website so Schools and the public can see what is available. The Rangers also promote all park activities on social media, so the public know what events are coming up in the park.

1.8 SPORT & RECREATIONAL VALUE

The purpose of the park is very much about informal recreation, recreating how the park would have been used when it was originally conceived, strolling, taking in the views and vistas, decorative planting and lakes. It also tries to balance the needs of modern-day users and includes bowls, tennis, adventure golf, children's adventure play and toddler play, picnic areas, skate park, boating on the lake and various water sports activities via the new water sports centre. The Fairhaven Communities and Activities officer, with support from the Fairhaven management team, delivers a number of community engagement days and the lake continues to be used for boating activities.

The site also benefits from ample car parking provision. Not only does this serve the local community of Lytham St. Anne's as a major park, but also attracts a large number of visitors to the area.

This management plan seeks to ensure that the park not only retains its historical integrity but provides wherever possible the demonstrated needs of the local community and its considerable number of visitors.

The site is situated in a highly accessible location, being between both Lytham and St. Anne's' town centres. It has its own car park and is easily accessible for pedestrians. The park assists greatly in contributing towards local tourism and its associated economic benefits but is also an extremely important amenity resource for the local community. This amenity value has a significant impact on the quality of life for local residents.

1.9 DEMOGRAPHICS

An essential reference for compiling this Management Plan is the demographic information for the local area around Lytham St Annes and the wider community of Fylde. This information has assisted the authors in determining current and potential future community needs in conjunction with the consultation. Below is a link to the research, which details the information for Fylde borough.

[Demographic dashboard - Lancashire County Council](#)

1.10 STRATEGIC FRAMEWORK

1.10.1 General

This management plan is a site-specific document compiled within the framework of a wider suite of strategic documents existing for the Local Authority and the local community of Fylde. In order to ensure appropriate synergy with these, all strategic documents have been researched and consultation undertaken as appropriate. A summary of the links between the management plan and other strategic documents is given below.

1.10.2 The Fylde Local Plan

The local plan provides an important protective framework for the site to assist in ensuring that it cannot be developed on for alternative use, and the habitats within it are recognised and managed accordingly.

This management plan takes account of these designations and seeks to ensure that the varieties of environments in the site are protected appropriately. There are several policies within the Local Plan, which have direct effect on the site. A copy of the Local Plan can be found here: <https://new.fylde.gov.uk/wp-content/uploads/2019/09/2-Fylde-Local-Plan-to-2032.pdf>

1.10.3. Corporate Plan

The Corporate Plan is the council's main strategic document, it outlines the council's vision for a range of local services, together with the steps that it will take to achieve that vision. From this, departmental service plans are then developed and lead to individual staff personal development plans.

The Corporate Plan contains a range of ambitions and is divided into 4 themes:

Economy – To create a vibrant and healthy economy

Environment – To deliver services customers expect

Efficiency – To spend money in the most efficient way

Tourism – To create a great place to live and visit

Some of the ambitions and actions for the Parks & Coastal team to achieve are given below. The full document can be provided on request.

Ambitions:

- Enhance the natural environment
- Create clean, safe and healthy communities
- Provide high quality leisure, tourism, arts, sports and recreation facilities

Actions:

- Identify priority locations for tree planting to include numbers and types of trees
- Educate and enforce to prevent littering, fly tipping, illegal signage, dog fouling and anti-social activity
- Promote the Parks Development approach to partnerships across the Borough on parks and open spaces

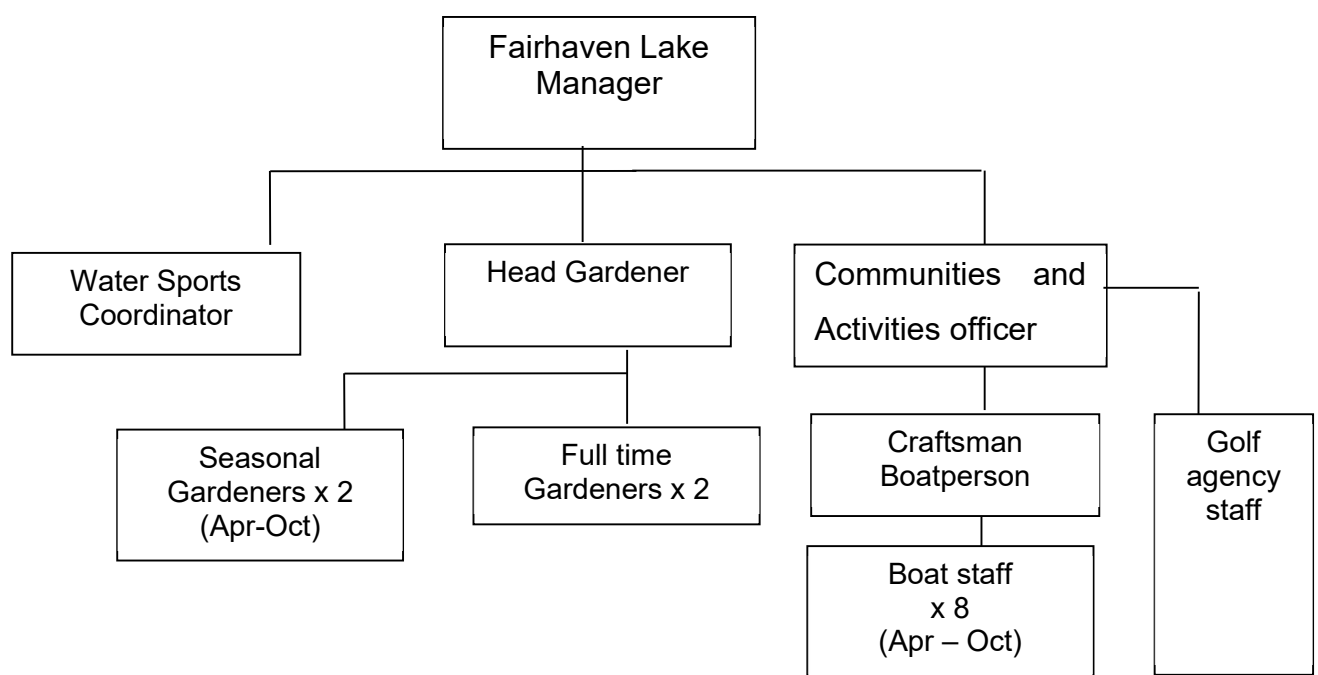
1.11 STAFFING STRUCTURES & RESPONSIBILITIES

The Fairhaven Management Team, with support from the Parks and Coastal Service, is responsible for managing Fairhaven Lake and Gardens.

The management team consists of the Fairhaven Lake Manager, who has overall responsibility for the long-term management, strategy and supervision

of the day-to-day park activities. A Communities and Activities Officer is tasked with delivering a packed yearly event plan along with creating community engagement. A Water Sports Coordinator offers a range of water related activities to the public and school groups. Finally, a Head Gardener oversees two full time Fairhaven Assistants, who not only undertake all grounds maintenance and cleansing duties as well as the operation of the plant nursery, but also support other teams with event and activity delivery. The grounds team are supplemented during the summer months with two further seasonal team.

The Parks and Coastal Services Manager continues to encourage people to work in partnership with one another to provide an effective and responsive service. The Parks and Coastal Service deliver a holistic service which includes playground inspections and maintenance, arboriculture management, ranger service, conservation management and coastal patrol and parks development.



1.11.1 Staff Training and Appraisals

Staff appraisals are undertaken as one of the Council's Performance Management Framework and the Fylde Competency Framework which is necessary to ensure that every employee is fully aware of their role and is able to clearly understand their contribution to the authority and how they make a difference.

Every employee at Fylde must have an appraisal at least once a year. The employee appraisal is valuable in identifying the skills, knowledge and experience of every employee and represents an opportunity for the employee to review their own performance, set new targets for the future and discuss openly their strengths, ambitions and aspirations. Appraisals are essential to career development and are used by employees to ensure they have the opportunity to develop, to access training, to learn and to progress. The

discussion must be recorded on the corporate format and signed off by both parties.

The Parks and Coastal Service have developed staff training plans which lists both mandatory and task-based training for each individual member of the team, to ensure that the team skill base is kept relevant and up to date as well as to allow personal growth within the organisation. Training includes but is not exclusive to: corporate procedures and policies (iPool), IT, manual handling, health and safety, driving, operating machines and project management. Training is also devised in house at Fairhaven by the relevant team such as water safety courses organised by the water sports coordinator.

Extensive consultations with the Adventure Activities Licensing Authority (ALA) have allowed us to prepare safely for water sports delivery and continued support aids us in policy, operating procedures, and risk assessment reviews.

1.12 AERIAL PHOTOGRAPH OF GARDENS

An aerial photograph gives a good impression of the current layout of Fairhaven Lake.



Welcoming Park



2.1 WELCOMING

Fairhaven Lake and Gardens is a popular tourist attraction and is also enjoyed by a broad cross section of the community and local residents. It is the only shallow marine lake in the area and has an attractive setting with views across the Ribble Estuary and the Irish Sea. There are four main entrances and several smaller ones well distributed. A distinctive concrete post and panel fence runs along the Inner Promenade frontage. The lake and gardens provide a strong sense of place that is welcoming with a relaxing peaceful atmosphere. The Fairhaven Team are currently working to improve each entry to the lake with projects allowing for the best first impression. Barrel planters have been added along the main stretch of lakeside providing floral bedding displays and a new stepped access path is being installed at the Stanner Bank entrance with soft landscaping to follow.

2.2 GOOD AND SAFE ACCESS

The site is situated in a highly accessible location, being between both Lytham and St. Anne's town centres. Access for the car user is excellent with large tarmac surfaced car parks at Stanner Bank (with a recently installed wheelchair compliant path, and St Paul's Road with a smaller tarmac car park close to recreational facilities, all accessed directly off the Inner Promenade. The lake and gardens are also within easy walking distance of residential properties, Ansdell and Fairhaven Railway Station, Granny's Bay and the Promenade.

Two bus stops are provided on Clifton Drive near the Fairhaven Hotel with public transport links to Lytham, St Anne's and Blackpool

All the facilities are easily accessible to all including disabled users, the gardens are well laid out with flat, wide footpaths ensuring that the main footpaths and routes are DDA compliant, bordered by lawned areas which provide a sense of openness and good circulation throughout the park.

The wide range of facilities and events ensure that the gardens are busy and popular with a good mix of age groups. Despite the large numbers of users, the gardens retain a peaceful atmosphere and there is very little evidence of vandalism or abuse.

2.3 SIGNAGE

A full package of educational interpretation signage boards has been professionally designed and installed across the park at all key points giving historical background with photos and text to immerse the reader into Fairhaven's rich history. These signs are designed for all park users, but consideration given to attract younger audiences and school groups.

A full signage package has been implemented featuring the new branding and logos. These signs update park visitors on new activities and events around the park such as water sports offerings.

General information signs such as park rules and directional signs were also installed. All signs are checked and cleaned, descaled and painted by the team as and when needed.

2.4 EQUAL ACCESS FOR ALL

The lake and gardens are generally somewhat lower than surrounding areas and ramps or steps provide a variety of access locations. A project is ongoing to address the steep ramp down from Stanner Bank car park as part of a project which has already upgraded and improved the toilet block and surrounding area at this end of the lake. Handrails are provided alongside steps. There is a wide meandering path around the lake and all facilities can be accessed by hard surfaced paths. Generous on-site car parking is available and there is also on street parking on the Inner Promenade. Toilet facilities including disabled are provided and numerous seats and benches are located around the lake and in proximity to individual facilities. A changing places facility has been proposed to be installed within the operational boathouse.

Windblown sand can occasionally block the footpath near the sand dunes at the western end of the lake this is closely monitored and cleared promptly. In response to this the Fylde's sand dune team have installed planted matting to the sand dunes in this area to reduce debris falling onto the pathway. A disabled access audit has been undertaken for the buildings at Fairhaven Lake and Gardens on behalf of the Council.

2.5 COMMEMORATIVE BENCH SCHEME

Fylde Council has placed commemorative benches in peaceful areas throughout the borough. They are made from quality hardwood and are embellished with a bronze memorial plaque commemorating the names of those loved ones now departed.

The scheme is advertised on the Council's website, where it describes the benches.



In 2023 the scheme was re-opened and so far 10 new “Lion’s head” memorial benches have been installed. The Lion’s head suits the site’s heritage features and comes in two sizes.

Prices are £1,700 for the two-seater and £2,450 for the 3-seater. This price includes plaques and installation. We are operating the scheme which allows our grounds team to work up areas

with hand landscaping ready for the benches to be positioned. The correct number of benches are ordered in bulk to gain a best price from the supplier, and then offered to those on the waiting list.

Healthy, Safe & Secure



3.1 General Health and Safety

Fylde Council's Health & Safety manual details the organisation's responsibilities and arrangements. It is a working document which is regularly reviewed and amended to comply with any new legislations or other health and safety requirements. This document can be inspected upon request.

Copies of the manual are available to staff at all major offices and depots. The folders contain Risk Assessments, COSHH assessments, Safe Systems of Work and booklets, HSE leaflets etc. Example risk assessments are given in the appendices.

3.1.1 Risk Assessments

There are a number of steps taken to ensure that the Council has an effective and consistent approach to health and safety and risk assessment across all of the parks and green spaces.

Risk assessments are carried out for all maintenance activities within Fairhaven Lake. This involves the identification of risk and then the development of safe working procedures that will reduce the likelihood of the risk. These are incorporated within the Council's Health and Safety manual.

The Communities and Activities Officer produces risk assessment forms for each event, and these are sent to the Fylde Council's Events Officer and distributed to the Health and Safety Officer.

Extensive preparations have been made by the new Water Sports Coordinator to consider all aspects of health and safety prior to the delivery of any water related activities. The Adventure Activities Licensing Authority (**AALA**) have been consulted and involved to support the Water Sports Coordinator in achieving the adventure activities licence – part of this process involves external review of all activity specific risk assessments and operating policies.

Full fire risk assessments have been conducted of all main park buildings with public use via an external fire risk assessor and relevant actions identified and taken.

3.1.2 Staff (general)

Extensive work has been undertaken to prevent staff suffering from H.A.V.S.; annual screening of permanent staff, screening new staff and seasonal workers prior to starting work, toolbox talks, work rotation, purchasing policy of buying low vibration equipment and annual renewal of higher vibrating equipment such as strimmers, and annual servicing of other equipment.

HSE leaflets INDG126 "Health Risks from Hand-Arm Vibration" and the pocket cards for employees "Hand-Arm Vibration Syndrome" have been distributed to employees.

Every member of staff, including management, has been trained in manual handling. It is a requirement that every seasonal member of staff is trained before starting the job. As the physical side of the job can be very strenuous, it is seen as essential that the work force is fully conversant with the theory and practice of safe lifting and handling of loads.

All manual workers are provided with basic H & S training which covers legislation e.g. Health and Safety at Work Act 1974, Risk Assessments and Correct Lifting Techniques. Training usually takes one day and is provided by Blackpool Council who are our overarching H & S provider.

The Fairhaven Team has a policy to protect the hearing of workers exposed to high noise levels. Grounds maintenance machinery can reach high noise levels which cannot be screened out.

There are control measures that we employ to protect workers as far as possible;

- A purchasing policy to provide quieter equipment
- Risk assessments to identify which operations pose a risk to hearing
- Employees exposed to noise are screened annually
- Hearing protection is provided to staff exposed to noise
- Training for staff is provided to staff exposed to noise

3.1.3 Depots

A first aid box will be supplied and kept in the mess room. At least one gardener is fully trained to use the kit, which can be used by other site users if necessary. Accident / incident forms are available in the mess room. The person affected by the accident/incident completes the form, where possible. Failing this, an onsite officer will complete the form and forward to the Lake Manager for further investigation. Once the investigation is complete, the findings are recorded on the Accident/Incident form which is then sent through to our H & S section for any further action.

3.2 SAFE EQUIPMENT

Park Quality Monitoring Meetings are held monthly by the Fairhaven Manager and Head Gardener. This ensures a strategic oversight of park management, maintenance, safety and project delivery. Items of particular attention for the management team include any areas which may require additional capital investment such as wholesale replacement of play equipment, footpath resurfacing and general infrastructure requirements.

In addition, the park is inspected daily by grounds staff whilst performing operational maintenance tasks and they pick up on any urgent safety issues by either making safe or removing general hazards when appropriate.

There are a number of signs around the park which aid safety management including playground usage and relevant Public Space Protection Orders relating to dogs.

3.3 PUBLIC SAFETY AND ENFORCEMENT

Ground's maintenance staff are the first daily point of contact for site users and can easily be identified by their uniforms. They are trained to assist people with their enquiries in a helpful and friendly manner. Site notice boards clearly advertise Council contact details should the public wish to report an issue.

The Ranger Service and the Council's Environmental Enforcement Officers undertake weekly uniformed patrols – including weekends during the season – to provide a sense of personal safety and reassurance, enforcing PSPO's relating to littering, BBQ's and dog controls.

The service periodically liaises with the local police regarding more serious or ongoing antisocial behaviour issues and joint patrols with the Rangers have been organised historically when matters escalate particularly during the season and school holidays.

The Fylde Community Safety Partnership is pro-actively involved in reducing the already low levels of crime, anti-social behaviour and fear of crime within the gardens and surrounding area. The 2022 to 2025 Community Safety Strategic Partnership Plan has been produced following a detailed audit and partnership consultation.

The Community Safety Action Plan concentrates on several priorities such as anti-social behaviour with an over-arching aim to reduce crime and disorder, which includes parks and open spaces and provides positive and diversionary activities for young people. These priorities require a multi-agency response and encompass a wide range of threats facing local communities.

3.4 CCTV

We have a small network of cameras around the borough which are classed as 'rapid deployment' cameras which record 24/7.

3.5 GEESE FOULING

Fairhaven Lake and Gardens are home to a large number of Canada Geese. Increases in the Canada Geese population have resulted in problems in fouling on footpaths and grass areas. The Council have responded with increased frequency of footpaths cleaning and by erecting signs requesting that the public do not feed the birds. The cleaning of grass areas is less effective as smearing occurs. Information has been obtained from the RSPB and the Department of the Environment, Transport and the Regions (DETR).

An integrated approach is required to tackle the ongoing problem with consideration of the following:

- Fencing on the northern shore of the lake to prevent the geese from congregating in favoured spots.
- Planting of trees and shrubs in grass area to make them less attractive to the geese.
- No feeding signage at regular intervals along the northern edge of the lake.

- The capture and re-homing of all domestic fowl. This can be done without a licence but there is sensitivity with residents and regular visitors.
- Council staff / RSPB employees and volunteers to effectively deliver information to visitors regarding feeding and other environmental / conservation topics.
- Following a successful capital bid a new ride on pathway sweeper was purchased by the parks department which remains at Fairhaven for the months the park is affected by the geese population. This further assists the grounds team in the speedy cleaning and cleansing of public pathways to greater reduce the problem.

3.6 APPROPRIATE PROVISION OF FACILITIES

We ensure that Fairhaven Lake provides the right facilities to the community by a series of user and non-user surveys, demographic information, constant partnership management and regular stakeholder meetings.

The Fairhaven management team understand and feel responsible for ensuring that any proposals regarding future provision are what the users want and that they suit the style of the Lake and Gardens.

Well Maintained & Clean



4.1 LITTER AND WASTE MANAGEMENT

Litter and bin waste management is responsive and dependant on the time of year and anticipated footfall, which can be affected by local events and seasonal activities. However, litter is picked on a three-weekly basis by gardeners and volunteers. Bins are emptied every day in summer and three days per week in winter by the gardeners. All general waste is kept in skips within the park's maintenance yard and collected as and when required. Recyclable green waste is composted at the compound in the gardens.

4.2 HORTICULTURAL DESIGN & MAINTENANCE

Fairhaven Lake and Gardens supports a significant range of horticultural displays including informal shrubberies, perennial and grass borders to year-round formal bedding and floral containers. The seasonal bedding includes spring and summer displays of plants and bulbs. Due to the nature of the site, the bedding displays are centred around the most frequently used parts of the Lake's gardens. All the bedding schemes are designed by the Head gardener and the Lake Manager.

Planting plans have commenced to replace borders in need of renovation and phased plantings continue to sustain and further improve the 'horticultural excellence'. Planting designs takes into consideration the heritage value of the original plans laid out by Thomas Mawson.

The community gardening group led a research project on the original planting plans laid out by Mawson and the current planting schemes on site. The results of this project were used to help develop the landscaping plans for the NLHF project. The research can be made available on request.

A community nursery has been developed on site. There is currently a polytunnel on site which the community groups use to propagate plants that can be used in planting schemes on site. Raised beds are also planned to be constructed and composting facilities and water butts installed.

The aim of the nursery has been to ensure Fairhaven has a sustainable supply of plants and also create training and development opportunities within the community. The group is led by the Head Gardener and supported by local organisations including Ansdell in Bloom.

In 2020/21 a large community project was undertaken to uncover the lake's original Japanese rock gardens. Utilising volunteers, local historians and contractors we were able to uncover the majority of the gardens as they were originally laid out, with some work needed to adjust the stepping stones. This was a much-publicised project which brought a lot of positive interest to the site. The Fairhaven Head Gardener now oversees the surrounding groundworks and landscaping scheme. Where possible plants used are propagated on site, and species will be chosen based on the historical planting scheme of the site.



4.3 ARBORICULTURAL MAINTENANCE

Tree maintenance and safety works are undertaken by the Council's in-house Arboriculture Team according to the service managers and supervisor's instruction.

Park trees are routinely inspected and monitored by the council's senior arborist and Planning based tree officer. From these inspections, safety works are planned and undertaken accordingly. The team are also responsive to out of hours emergencies, as a result of storm damage.

There is an excellent range of age groups within the tree stock of the park. It is important that the trees are maintained in a safe condition and any safety works required are highlighted by inspection and dealt with sensitively, respecting the trees ecological and heritage value.

Decaying wood is of particular importance and where feasible is retained in-situ as standing deadwood or stacked as decaying wood habitats on site.

The Council has secured £34,000 to implement new tree planting across the whole borough in 2023/24. The Parks & Coastal services team are leading on this project and in partnership with the Fairhaven team are currently compiling a list of suitable trees for Fairhaven.

4.4 BUILDING & EQUIPMENT MAINTENANCE

Park buildings, large structures, lighting and toilets are under the management and maintenance direction of the Council's Technical Services and Operational Services teams. All other equipment, including sport, play and infrastructure equipment is maintained by the Fairhaven Management team and Parks and Coastal Services team.

Park Quality Monitoring Meetings are held monthly by the service manager and Head Gardener. This ensures a strategic oversight of park management, maintenance, safety and project delivery. Items of particular attention for the management team include any areas which may require additional capital investment such as wholesale replacement of play equipment, footpath resurfacing and general infrastructure requirements.

In addition, the park is inspected daily by grounds staff daily whilst performing operational maintenance tasks and they pick up on any urgent safety issues by either making safe or removing general hazards when appropriate.

The children's play facilities meet both British and European Safety Standards. Playground and sport facility inspections are undertaken weekly. The results of the inspections are entered into a play software management system via a PDA, so that the safety of the equipment can be formally recorded, assessed and prioritised.

4.5 DEALING WITH GRAFFITI AND VANDALISM

The level of graffiti and vandalism is recorded and shows that it is very low in the gardens. A summary of our removal/repair policy is given below:

When it does occur, vandalism and graffiti is reported, and the appropriate actions taken by grounds staff or the Operational Supervisor. All obscene graffiti is removed by the gardening team within 24 hours. Non-obscene graffiti is removed within 48 hours.

The Fairhaven management team and the Parks and Coastal Services team maintain close contact with the local police so information and intelligence can be shared when appropriate.

Environmental Management



5.1 MANAGING ENVIRONMENTAL IMPACT

The Fairhaven Management Team are managing Fairhaven Gardens so that it is a sustainable and eco-friendly space as well as an attractive gathering place for people. We are aware that expectations of what is defined as a beautiful park often conflicts with those features which make it environmentally friendly: such as reducing or altering grass cutting regimes, reduction of chemicals; reducing waste; leaving wild areas; and changing long standing traditional floral bedding schemes. The service has an Environmental Policy which is available to view upon request. The policy document outlines key ways in which the service can minimise its environmental impact in the delivery of its operations.

5.1.1 Sustainable Design

When it comes to green spaces, good design is the process of shaping them in a way that makes the most of local opportunities. Good design can transform parks and open spaces, that have become negative spaces for local communities into great new places for people that need them. It makes places that accommodate varied activities and future use change, express distinctive character, make people feel safe and welcome, as well as ensure resources are used wisely. A well-designed green space also allows plants and wildlife to flourish. We will be developing a design code that provides detailed guidance on a variety of development subject areas including access, furniture, sport facilities and landscaping, providing a framework for the appropriate and sustainable development of the park.

5.1.2 Sustainable Environment

Biodiversity is an essential part of green space management and should be at the heart of green space design and development. Moreover, design can have a major influence on enhancing ecological value. Habitats and wildlife make a site unique and should be protected, interpreted and enhanced. Sustainable environmental practices are integrated into both the management of the park's formal horticultural areas as well as naturalized areas. We have reduced floral bedding in some areas, such as the Friends of Fairhaven Lake bed within the adventure golf. We still use some seasonal bedding but this has been bolstered with driftwood features and shrubs for structure.

5.1.3 Chemical Use

Herbicides will only be used where it will result in tangible benefits on hard standing areas only, with strimming being used as an alternative to spraying around trees and obstacles. Pesticides will also only be used where there is no viable, cost effective, less harmful alternative.

5.1.4 Peat Use

We have aligned our aims with the UK Biodiversity Action Plan, whose objectives are to be 90% or more peat-free. Working in partnership with our horticultural suppliers, we aim to source suitable, well managed renewable alternatives to peat which also have a low carbon impact. We aim to reduce the

use of peat in plant products whenever possible by using acceptable alternatives and minimising the volume wherever peat is used.

5.1.5 Waste Minimisation

We make prudent use of natural resources. A green waste storage and disposal area has been created on site, where wood chip, timber, brash and cuttings are stored for composting and reused within the park or other green spaces across the town. Cut timber and brash is stored and chipped for horticultural use.

Each year the council carry out a Christmas Tree Recycling Scheme, with a collection point at Fairhaven Lake. The service is free to the general public and always receives a good response. Advertising before Christmas is carried out in the local press as well as being included in the councils recycling guide, which is issued to all residents. Some of the trees are shredded and used on footpaths and others for sand dune conservation work.

5.1.6 Climate Change Adoption Strategies

Carbon reduction and climate change strategies are included on the Council's Corporate Plan. Some of the ambitions and actions from the plan are:

Ambition

- Reduce the use of plastics & increase recycling
- Implement energy efficient initiatives

Actions

- Implement carbon reduction policies including; plastics reduction, tree planting, energy efficiency and recycling
- Design education and awareness programmes to support carbon reduction policies and actions
- Work with partners to deliver the carbon reduction policy actions i.e. reduce, re-use, recycle, tree planting
- Explore opportunities to introduce electric car charging points.

Fylde Council is committed to achieving its net zero target of greenhouse gas emissions. As part of this commitment, we have:

- Installed motion-sensor LED lighting within the Council's Town Hall buildings along with new double-glazing and insulation for energy efficiency.
- Stopped ordering Single Use Plastic items and introduced office recycling bins across all of our council buildings.
- Introduced a Cycle to Work scheme and installed new bike facilities at the Town Hall.
- Working on an action plan to bring down all greenhouse gas emissions from within our council operations.
- Expanded on the types of plastics that can be recycled from homes and provided a new wheeled bin to increase household recycling capacity

- Introduced a ban on the release of sky lanterns and helium balloons on council land to reduce plastic waste locally
- Installing electric vehicle rapid charging points for taxi drivers and residents to use
- Delivered ongoing home energy efficiency measures and advice to residents in Fylde
- Worked with partners to continue to implement flood prevention schemes across Fylde, including the new sea defences at Lytham, Fairhaven and St Annes
- Engaged with Love My Beach, schools, local volunteers and other community groups through the Fylde Litter Action Group (FLAG) initiative on projects to improve their local environment in a sustainable way
- Working on a strategy on how we can reduce emissions from external sources across the Fylde area.

Biodiversity, Landscape & Heritage



6.1 MANAGEMENT OF NATURAL FEATURES, WILD FLORA AND FAUNA

Ordinance Survey maps of the 1850's show the area now occupied by Fairhaven Lake and gardens as a shingle / sand spit known as The Stanner with tidal inlets and sand dunes behind. The present sea wall follows the line of the original stanner and all the original natural features have been destroyed.

The lake and gardens are managed as parkland and although this habitat does have some value, mainly to birds, butterflies and rabbits, its importance for wildlife is very small in comparison to the Dune and Estuarine habitats nearby. The Ribble Estuary is of international importance for wildlife with up to 250,000 birds being present at peak.

The dune habitat to the west of the lake opposite AKS School is a Site of Special Scientific Interest (SSSI) because of its geological interest. Its botanical interest is also high due to the presence of rare orchids.

The Ribble Discovery Centre at Fairhaven Lake is a well-equipped visitor centre run by the RSPB in partnership with and Fylde Council to promote awareness of the natural environment.

Opportunities for habitat enhancement and diversity are to be investigated including the planting of native wildflowers, shrubs to attract butterflies and tree planting together with an integrated strategy to control the Canadian Geese. The RSPB has provided several bird nesting boxes which have been placed in suitable locations in the gardens. We also hold an annual bird box building event at the beginning of the year where the community help build the boxes with our grounds team then install them around the park.

The lake and gardens are within an urban area but has linkages with the other significant open spaces throughout the Fylde area, as well as countryside and the coast and duneland, which are literally a few metres away.

The site is quite uniquely situated in between the sea wall and the urban settlement of Ansdell. It is a mixture of formal and informal landscape as it was laid out in the 1890's. It plays a huge role in providing a managed facility that acts as a 'viewpoint' into the Ribble Estuary. The site is home to a diverse wildlife such as birds, small mammals and invertebrates.

The gardens support a variety of wildlife including birds, mammals, insects and invertebrates as evidenced in the Phase 1 Habitat Survey carried out by Lancashire Wildlife Trust. In total 159 different species of plant were recorded. The survey also identified 16 species of fauna including. Habitat surveys often include target notes. Target notes describe features of ecological interest from a biodiversity, ecological and wildlife perspective. Bug hotels have been installed with the help of the community to strengthen the available habitat on site.

The rockeries spread throughout the site provide shelter for small creatures, which like nooks and crannies, such as hibernating newts, hunting spiders and bumblebees.



Large areas of the grassland around the perimeter of the gardens undergo a community bulb planting project throughout the autumn months. The grass will be left longer and will be planted with a mix of naturalised bulbs and wildflowers.

6.2 CONSERVATION OF LANDSCAPE FEATURES, BUILDINGS AND STRUCTURES

The construction of Fairhaven Lake and Gardens was a major undertaking by the Fairhaven Estates Company in the 1890's.

Features of particular importance include:

- The lake and islands
- Historic shelters
- Mature trees
- Original retention of the landscape
- The wider landscape setting
- The pagoda style RSPB centre



- Fairhaven Lake and gardens retains many of its historic buildings and landscapes. Within the NLHF restoration works the wooden veranda, which had previously been removed, has been recreated and installed at the café building and the vaulted ceiling in the pagoda building has been restored.
- The site's historical features are subject to a full structural and condition survey annually and any restoration or maintenance works are recorded, costed and scheduled by the Parks & Coastal Services and Technical Services teams.
- The Southern lake shore line has been modified and is now less indented.
- The previously filled in Japanese garden located on the southern shore of the lake towards the western end has been uncovered using contractors and community involvement including school groups. The archaeological work revealed the garden almost entirely intact below ground level.
- Minimal additional stone was matched to the original and the original stepping stones were repositioned higher to remedy previous sinking.
- A full planting plan has been also implemented closely following historic planting plans available.

- Tree cover appears more extensive on the earlier photograph and much of the grass land more dune like. Over 50 mature trees were planted in 2022/2023 with plans for many more to be planted in 2024.
- Trees are being carefully chosen to suit their location and the sites conditions. Overall efforts are being made to bring consistency to new tree planting around the site.

6.3 NATIONAL LOTTERY HERITAGE FUND BID

- Historic Fairhaven Lake and Gardens, originally built in the late 19th Century and further developed in 1923, is the “jewel in the Fylde Coast’s crown”. Millions of people have enjoyed visits to the 17-acre site.
- Designed by renowned landscape architect Thomas Mawson, the lake and gardens remain a classic gem. Mawson’s design included an extension of an existing lake to form Fairhaven marine lake. Sailing regattas used to attract very large crowds.
- The marine lake and adjoining estuary are important sites for overwintering birds - the Ribble Estuary is designated as a Ramsar site, Special Protection Area and SSSI. The RSPB’s Ribble Discovery Centre is based at the lake and is an important resource for visitors and residents.
- The site remains largely complete, but poorly located new facilities and, in places, some inappropriate planting of hedges, have partly obscured the original layout.
- Arrangement of garden and activity areas, such as bowls and tennis, remain. The original “Japanese” rock and water garden has been uncovered and is now only awaiting landscaping of the area.
- In December 2018, Fylde Council secured a £1.47m grant from the Heritage Fund for the restoration of Fairhaven Lake and Gardens. This is to match into a wider funding pot of circa £2.5m to complete the entire project.
- The restoration works were categorised into 4 main areas:
 - Heritage buildings restoration
 - Landscape works; both historic restoration and contemporary development
 - Lake restoration and civils works
 - Activity development and interpretation
- The project, guided by audience research, aims to restore the historic character of the lake and gardens in line with Mawson’s design and to increase the range of activities.
- Key features of building works include:
 - External and internal restoration of pavilion café building (original 1896 golf club house) which has now been fully completed.
 - Internal development of the current Isaac Dixon Boathouse (1920’s) to create a water sport centre to facilitate increased activity, match funded by Sports England. This has now been completed and developed by the Water Sports Coordinator with uptake growing year on year.
 - Restoration works to the Pagoda Building (1901), which is home to the RSPB Ribble Discovery Centre, to enable a wider range of park heritage interpretation and act as the main welcome centre to the park have also been completed. The name change to “RSPB

Fairhaven Lake Visitor Centre” reflects the buildings role as a hub for all park visitors.

- Key features of the landscape works included:
 - Improved facilities for tennis and bowls;
 - Changed planting to restore historic vistas;
 - Restoration of the Japanese gardens
 - Creation of full perimeter pathway
 - Forest School Island and Winter Bird Roost which will be completed in 2024.
- Key features of the lake works include:
 - Lake dredging and aeration
 - Lake edge innovative pilot projects
Both of which will be completed in 2024.
 - Reconstruction of the Lake inlet/outlet (courtesy of the Sea Defence Project) has now been completed.
- Key features of the activity and interpretation included:
 - Information points around the gardens to highlight the historic importance of Mawson’s design and highlight the site’s international importance for wildlife
 - Education offer expanded in partnership with RSPB, AKS and others
 - Increased volunteer activity – in partnership with FOFL (Friends of Fairhaven Lake) and UR Potential
 - Significant increase in water-based activity – kayaks, canoeing, sailing, windsurfing, open water swimming
 - Arts/crafts/workshop activity delivered by private partners with links to hard-to-reach groups
Annual events programme to include outdoor theatre, performance arts, sailing regatta and much more.

Community Involvement



7.1 Friends of Fairhaven Lake & Gardens – (FOFL)

Friends of Fairhaven Lake (FOFL) are the lead, active group for this site. It is a proactive group of 40 members including local residents, park stakeholders and park business owners.

FOFL's aim is to promote and develop the use of Fairhaven Lake, its surrounding parkland and its historical, ecological and horticultural values, to improve access to the lake for all parts of the community and to encourage wider participation in organising and developing its many features. Their objectives are:

- To assist with development projects that will improve the Lake including promoting and forwarding ideas for development of amenities and attractions.
- To raise funds to ensure sustainability of the group through events that may take place on or around the lake.
- To encourage wider community participation in organising the parkland.
- To act as the focus for community views on issues relating to the use and development of the lake and its surrounding parkland.
- To raise awareness of the parks rich heritage and history by delivering outreach talks to local interest groups and running heritage activities within the park.

The Community and Activity Officer is the main point of contact between the Council and the Friends groups. They have regular meetings to provide updates on project and any issues arising. This helps to maximise effective use of the group's commitment to and the resources for the site and gives residents the opportunity to raise any concerns around the site.

7.2 WIDER STAKEHOLDERS

It is well recognised that for any park to be successfully managed it must respond to the needs of the local community, and this means that a park service must actively engage and involve the local community in the development of the park or green space.

The key partner organisations involved with Fairhaven Lake and Gardens are representing user groups as follows:

- Friends of Fairhaven Lake & Gardens
- RSPB
- Ribble Cruising Club
- Marine Bowling Club
- Blackpool Model Boat Club
- Fylde Scouts
- Fairhaven Lawn Tennis Club
- Fairhaven Cafe

The key stakeholders involved with the gardens are:

Group	Lead Member/s	Contact No. (where appropriate)
Friends of Fairhaven Lake & Gardens	Alan Pedder	
Lytham Heritage Group	Michael Kershaw	
Lancashire Gardens Trust	Elaine Taylor	
Ward Councillors	FBC Elected Members	
Leisure & Tourism Committee Chair	Cllr Jayne Nixon	
Police	Community safety Partnership Officers	
FBC Parks and Coastal Services Team	All Staff	
FBC Tourism Team	Tim Dixon	(01253) 658436
Fairhaven Lakeside Café	Richard Carrier	(01253) 734527
FBC Technical Services	Darren Bell	(01253) 658675
Fairhaven Lake Manager	Nick Skiba	
Communities and Activity officer	Amber Chamberlain	
Fairhaven Head Gardener	Darren Mooney	
Fairhaven Water sports Coordinator	Jay Walmsley	

These groups have all signed up to this Management and Maintenance plan and been actively involved in its production. The site management plan will be fully signed up to by officers, gardeners, the community and elected members, through a series of meetings and consultation.

A Fairhaven partnership group has been formed, to ensure all stakeholders are kept up to date with the NLHF and other projects and are all working together for the overall benefit of the park.

7.3 FAIRHAVEN LAKE BOATING SERVICE

The Communities and Activities Officer with support from the Fairhaven Manager is responsible for the long term and day to day operational running of the boat service.

The fibre glass craft continue to prove very popular with service users and reduced the running costs of the service making it more sustainable. The vessels are fully compliant with all Health & Safety legislation. There are currently 15 fibre glass motorboats and a range of non-motorised craft such as rowing boats and canoes.

This service is managed by the Boat Service Craftsman, who leads a team of agency staff throughout the summer season. Agency staff prove to be flexible as the service opening times can fluctuate during bad weather.

The Lake also serves several boating clubs such as the sea scouts and Ribble Cruising Club who use the lake for training and boating exercises. These clubs work closely with the Sports Development Officer and both the Communities and Activities Officer and Water Sports Coordinator. The Fairhaven team is working on the coordination of the new Fairhaven boat yard allowing for both inside and outside storage space for club's and societies watercraft and equipment. This is in response to development of previous storage space but also in an effort to bring greater activity to the lake by providing more permeant space for users.

7.4 FAIRHAVEN WATER SPORTS CENTRE

The Water Sports Centre has been created within the NLHF restoration project to offer a range of different activities on and off the water, including have a go paddle sessions, canoes and kayaks. All water activities will be run by qualified instructors and the courses are recognised by British Canoeing.

The Water sports centre is also for community use and offers facilities for the clubs and society's that use the lake, as well as hire for private functions. The facilities within the centre include new kitchen, shower and toilet room and a meeting area.

The Water sports co-ordinator is responsible for co-ordinating all the activities and use of the building. We now have many regular repeat bookings including, a choir, baby sensory group, adoption agency, dog club/trainer and craft fair.

Recent Events and Activities held at Fairhaven:

 FRI, 17 NOV 2023 An Attempt To Lose Time Event by Spot On Lancashire	 TUES, 31 OCT 2023 Ghosh Golf Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens
 FRI, 27 OCT 2023 Feed The Birds Event by Fairhaven Lake and Gardens	 THURS, 26 OCT 2023 Owl Pellet Discovery Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens
 THURS, 26 OCT 2023 Happy Halloween Pumkin Carving Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens	 SAT, 21 OCT 2023 Halloween showing of Hocus Pocus on Lytham's Ou Inner Promenade, Lytham St Annes, FY8 1BD, GB · Lytham St Annes
 SUN, 10 SEP 2023 Fairhaven Regatta Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens	 FRI, 8 SEP 2023 Bat Walk Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens
 THURS, 24 AUG 2023 Beachcraft Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens	 THURS, 17 AUG 2023 Mini- Beast Safari Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens
 THURS, 10 AUG 2023 Sandcastle Showdown! Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens	 SUN, 6 AUG 2023 Fairhaven Dog Festival Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens
 THURS, 3 AUG 2023 Fairhaven Boat Race Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens	 SAT, 24 JUN 2023 Outdoor Cinema Lytham THIS SATURDAY- Dirty Dar Inner Promenade, Lytham St Annes, FY8 1BD, GB · Lytham St Annes
 SAT, 24 JUN 2023 Outdoor Cinema - Toy Story Event by Fairhaven Lake and Gardens	 FRI, 23 JUN 2023 Outdoor Cinema Lytham THIS FRIDAY - Top Gun Ma Inner Promenade, Lytham St Annes, FY8 1BD, GB · Lytham St Annes
 SUN, 18 JUN 2023 Family Orienteering Challenge Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens	 SUN, 4 JUN 2023 Bees and Butterflies Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens
 SAT, 20 MAY 2023 Blue Skies Dragon Boat Festival Fairhaven Lake, Lytham · Lytham St Annes Event by Blue Skies Hospitals Fund	 SUN, 7 MAY 2023 The Big Creature Count Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens
 THURS, 13 APR 2023 Wild Cooking Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens	 SAT, 8 APR 2023 Pirate Bonnie Event by Spot On Lancashire
 THURS, 6 APR 2023 Bunny Run! Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens	 SUN, 2 APR 2023 Fairhaven Open Day Event by Fairhaven Lake and Gardens
 THURS, 16 MAR 2023 Fairhaven Heritage Talk Event by Fairhaven Lake and Gardens	 SAT, 11 MAR 2023 Stargazing at Fairhaven Event by Fairhaven Lake and Gardens
 THURS, 16 FEB 2023 Puddles and Bubbles Event by Fairhaven Lake and Gardens	 TUES, 14 FEB 2023 Nest Box Building Event by Fairhaven Lake and Gardens
 SAT, 28 JAN 2023 Get Ready For Big Garden Birdwatch Event by Fairhaven Lake and Gardens	 SUN, 4 DEC 2022 Festive Fairhaven Fairhaven Lake and Gardens · Lytham St Annes Event by Fairhaven Lake and Gardens

Marketing & Communication

8.1 MARKETING & PROMOTION

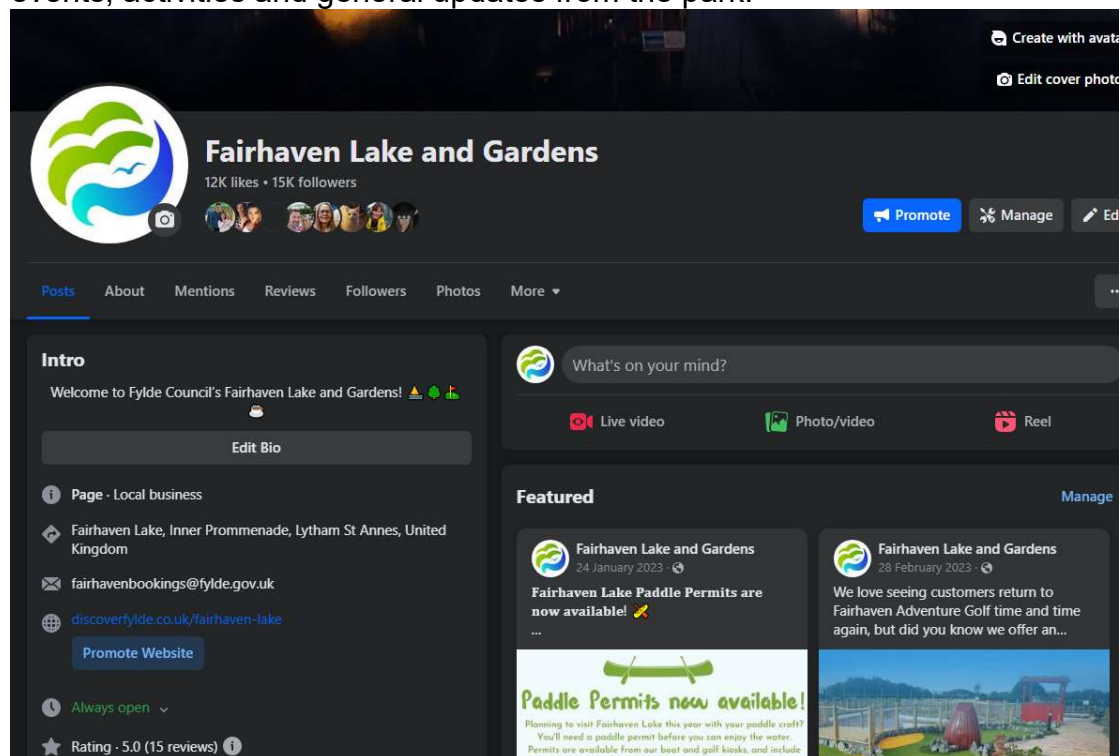
Lytham and St. Annes are major tourist attractions for visitors to the Fylde Coast and the North West. The Council actively markets Fairhaven Lake as a tourist attraction, to provide a quality of life and boost the local economy, as set out in the corporate plan. It is the aim of the Council to provide and encourage the best use of Fairhaven Lake to meet the leisure needs of residents and visitors to the borough.

- Objectives of Publicity
- Inform existing customers
- Attract new customers
- Develop and maintain loyalty
- Stimulate enquiries

This is achieved in several ways. We will continually develop and update the dedicated Fairhaven Lake page and the Council website. This will include information on:

- Facilities
- Activities
- Events
- Current management and maintenance plan
- Provide links to our Partners

We have also created a new dedicated Fairhaven Lake and Gardens Facebook page which has over 15,000 likes and followers and is updated regularly with events, activities and general updates from the park.



8.2 COMMUNICATION STRATEGY

Aim	Target Date	Target Figure	Actual Figure
Total no. of Facebook reach	Sep 2023	1,200,00	179,421
Total no. of Twitter followers	Sep 2023	11,000	12,216
No. of news releases, statements & letters issued	Sep 2023	42	43
No. of unique hits on the website	Sep 2023	150,000	159,451

The following outcomes have been achieved under the Corporate Plan priorities:

- Developed innovative ways of using signage, including advertising, use of digital screens to communicate with customers.
- Provided access to council services through all possible means with particular focus on the most vulnerable.

8.3 COMMUNICATIONS TEAM

The Communications Team comprises of Communications, Press, Social Media and Digital Officers. With support from the ICT and Corporate Team they lead on marketing and communication across all Council Services. They are responsible for:

- Media Relations
- Corporate Communication, including internal communications
- Corporate Events
- Campaign planning and management of products, services or issues

The Tourism team ensures that parks and events are promoted through a variety of media; the events are promoted using the website, community groups, local press and internally within the council. Information boards provide park users with general information regarding specific sites.

Additionally, to the central marketing above, the Fairhaven team manage the newly branded Fairhaven Lake Facebook page to keep followers updated with events and activities, community involvements opportunities and park updates.

8.4 MARKETING METHODS

Marketing Activity	Audience	Message	Frequency
Notice boards	Current and potential visitors to the Fylde area	Detail forthcoming events	As and when new items for publication
Events	Fylde residents, visitors and Fairhaven Lake and Gardens group	Events and activities to provide quality of life for residents and boost local economy	Annual events – Classic Boat Rally, etc
Promotional brochures	Entries in the Fylde mini guide	Details of the gardens	Published Annually

Promotional leaflets and videos	Fylde residents and visitors www.discoverfylde.co.uk/promo	Brochure style leaflet promoting quality of gardens and range of events.	Leaflets have been produced and will be distributed prior to the season.
Press activity	Fylde residents and visitors. Regional, local and specialist press. Internal FBC publications	Promoting the gardens. Linked to awards such Green Flags and new features.	As and when
Web site	All visitors to: www.fylde.gov.uk www.vistitlancashire.com www.greenflagaward.org.uk www.discoverfylde.co.uk	Dedicated Fairhaven Lake page Information on the gardens and the lake events. Also online booking facility via the homepage.	Updated weekly.
Social media	www.facebook.com http://twitter.com	Information on Fylde Council, events, links to websites, news and notifications	Updated daily
Social media	https://www.facebook.com/FairhavenMarineLake	Updates on the project progress, advertising volunteer opportunities, event and activity promotion.	2 posts per week

8.5 TARGET AUDIENCE

Our existing audience is summarised below:

Internal

- FBC Staff

External

- Local residents
- Local schools
- Community organisations
- Youth groups
- Visitors
- Non-users and hard to reach groups

Stakeholders

- Elected Members
- Friends of Fairhaven Lake & Gardens

Management

9.1 Clearly Addressing Green Flag Criteria in Management Prescriptions

The Fairhaven Lake & Gardens Management Plan and our longstanding partnerships with local stakeholders demonstrates Fylde Council's commitment to ensuring the appropriate and quality management of the site and encompassing services, addressing the criteria within the Green Flag Award scheme. The criteria also provides the method for self-assessment. Performance targets are to be set in the production and future revision of this plan, ensuring its successful long- term application.

9.2 Management Plan Must be Actively Implemented and Reviewed

The Parks and Coastal Services Manager has overall responsibility for this plan and works closely with the Fairhaven Lake Manager to implement the plan on site. The Action Plan provides a clear set of actions against the aims and objectives listed within the Green Flag Criteria Evaluation. The plan also identifies those parties who need to be involved and consulted. These actions are set against clear time scales and will ensure developments are completed in a professional, logical and organised manner. The plan is reviewed annually, and judge's feedback is reflected within the document.

9.3 Sound Financial Management

It is anticipated that a well-managed and promoted park will enjoy a significant increase in visitors. The increase in usage of the park will impact on the likely life expectancy of certain items of infrastructures such as footpaths, buildings, furniture, children's play equipment, and other artefacts within the park. The value and benefits of an upgraded park will only be upheld if sufficient budgets are allocated and Fairhaven Lake and Gardens is properly resourced. The proper funding of development and maintenance will ensure its long-term future success. A site-specific budget has been ring fenced for the park and the Parks and Coastal Services Manager programmes annual works accordingly and to priority.

The Park continues to work with the central parks team and receive financial support from their development budget for larger ad hock improvements needed. This is also the case for central services such as health and safety inspections, building maintenance and ongoing maintenance such as pathway repairs. Specific budgets have been allocated to Fairhaven for management and maintenance of site-specific elements such as floral displays, regular expected maintenance such as boat maintenance. These site-specific

budgets are managed and controlled by the inhouse Fairhaven Team to ensure funds are spent appropriately to best benefit the park.

The NHLF provide a clearly set out financial plan with staged payments for 5 years following their initial investment for ongoing maintenance of all elements covered in the NHLF investment bid. The Fylde Council's capital bid process allows for adhoc investment into the Lake supported by elected members, where further investment outside of the site-specific budget and central park's budgets can allow.

SECTION 10. ACTION PLAN

Proposals/Actions	Responsible	Funding Source	Target Date	Progress
A Welcoming Place				
Complete Stanner Bank entrance project	Fairhaven management team	Fylde Council	2024	To be completed
Healthy, Safe & Secure				
Install new safety railings along roadside stretch of path and past cafe	Fairhaven management team	Fylde Council	2024	To be completed
Well Maintained & Clean				
Build bin pen to hide bins in bowling car park	Fairhaven management team	Revenue budget	August 2024	To be completed
Carry out repairs to the clock	Technical Services	Revenue budget	2024	To be completed
Remove old fencing around skate park and install new boundary fence to adventure play on left side	Fairhaven Management team	Revenue budget	April 2024	To be completed
Repair water sports clock	Technical Services	Revenue budget	March 2024	To be completed
Environmental Management				
Continue to reduce reliance on chemical use	All staff	Revenue budget	Ongoing	Ongoing

Develop Climate Change action plan	Corporate Services	Revenue budget	2021 -2024	In progress
Biodiversity, Landscape & Heritage				
Change door openings and locks on water sports centre to aid accessibility and fire safety	Fairhaven Management team	Revenue budget	2024	To be completed
Community Involvement				
Develop forest school base on large island. Tree clearing, build jetty, build activity facilities	Parks & Coastal/ NLHF team	NLHF budget	2024	To be completed
Add grind rail to skate park	Fairhaven Management team	Revenue budget	April 2024	To be completed
Form Partnership with external groups to deliver ongoing engagement and support sessions	Tourism & Leisure	External funding	Ongoing	Ongoing
Marketing & Communication				
Continue to update the Councils websites & social media	Tourism & Leisure/NLHF team	Revenue budget	Ongoing	Ongoing
Develop and maintain Fairhaven social media platforms (Facebook and Twitter)	NLHF team	NLHF Budget	ongoing	Ongoing
Develop Fairhaven website	NLHF team	NLHF budget	June 2024	Ongoing

Carry out commemorative bench review and explore other commemoration schemes	Parks & Coastal	Revenue budget	Sep 2022	In progress
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Appendices

Appendix A

Health & Safety Data

A.1 RA forms issued to operational staff, completed annually

FYLDE COUNCIL RISK ASSESSMENTS

GM GC1	GRASS CUTTING using Gang Mowers
GM GC2	- Ride On Mowers
GM GC2A	- Ride On Mowers on bankings
GM GC3	- Pedestrian Mowers
GM GC3A	- Pedestrian Mowers on bankings
GM GC4	- Strimmers
GM GC4A	- Strimmers on bankings
GM MT1	MANUAL TASKS – Manual Handling
GM MT2	Use of Ladders
GM MT5	Mixing/spraying Pesticides
GM MT6	Litter Picking
GM MT7	Ponds and watercourses
GM TW1	TRACTOR WORK - general
GM TW1A	Whole Body Vibration
GM TW2	Using Tractor implements
GM TW3	Using Tractor Mounted Bowser
GM TW4	Using Trailers
GM TW5	Using Tractor Loader
GM TW6	Affixing/dismantling Tractor Loader/Bucket
GM P1	PERSONNEL - Young People in Work Place
GM P2	Disabled People in the Work Place
GM P3	Workers with Poor Hearing
GM SP1	SMALL PLANT - General
GM SP2	Using Air Brooms
GM SP3	Using Hedge Trimmers
GM SP4	Using Chainsaws
GM SP5	Using Shredders/Chippers
GM SP7	Using Rotavators
GM SP8	Using Water Pumps
GM SP9	Using Hand Held Machinery – Vibration White Finger
GM SP10	Using Weed Burners
GM SP11	Noise at Work
GM SP12	Using a pressure washer
GM VO1	VEHICLE OPERATION
GM VO2	Transport of Machinery/Fuel/Materials
GM VO3	Fuel Storage
GM VO4	Fuel Transportation
GM VO5	Using transport during/for the work activity

GM D1	USE OF DEPOT FACILITIES – mess rooms, toilets & stores
GM D2	Operational use of depots and car parks
GM D3	First aid needs assessment
GM D4	Glasshouse & polytunnels

We, the undersigned, acknowledge that we have read and understood the Risk Assessments detailed overleaf.

NAME	SIGNATURE	DATE
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A.11

LIST OF SAFE SYSTEMS OF WORK

Air Brooms
 Fuel Transporting
 Grass Cutting Using Ride on Mower
 Handling Sharps and Needles
 Hedgecutting
 Ladders
 Pedestrian Mower
 Strimmer

We, the undersigned, acknowledge that we have read and understood the Safe Systems of Work detailed above.

NAME	SIGNATURE	DATE
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A.111

All staff have undertaken IOSH working safely training this year and many have had first aid and manual handling refreshers.

Further details are available on request.

Appendix B Annual task sheets

Period Work Schedule : Period J6		All Assets (non-contract specific)	
GC	File Frequency	Quantity	Task Description
2	Ansdell		
Fairhaven Lake			
BR30	Bedding and Wood Piles	M 11 04 70.00 m2	
CL14	Empty Litter Box - Archery Area	M 11 04 40.00 m	
CL16	Trim Campsite Base (Weekly)	M 11 04 1.00 m	
CL17	Litter Piles High Characteristic Areas	M 11 04 101,400.00 m2	
GC11	Grass - Mow Fine Shrub Turf	M 11 04 5,262.50 m2	
GC12	Grass - Mow Campsite	M 11 04 12,317.43 m2	
GC15	Grass - Mow Archery	M 11 04 15,412.00 m2	
GC16	Grass - Mow Grass Tennis Court	M 11 04 3,267.00 m2	
GC17	Grass Edge - Greenhouse - HS	M 11 04 4,375.00 m	
GC18	Grass Edge - Archery Soling	M 11 04 2,733.00 m	
BR11	Bedding and Wood Piles - Snow & Ice	M 11 04 254.00 m2	
BR13	Bedding and Wood Piles - Snow & Ice	M 11 04 254.00 m2	
BR14	Bedding and Wood Piles - Snow & Ice	M 11 04 254.00 m	
BR15	Bedding and Wood Piles - Snow & Ice	M 11 04 145.00 m2	
BR16	Bedding and Wood Piles - Snow & Ice	M 11 04 145.00 m2	
BR17	Bedding and Wood Piles - Snow & Ice	M 11 04 145.00 m2	
BR18	Bedding and Wood Piles - Snow & Ice	M 11 04 972.00 m2	
GC001	Tennis - Brush/Woodchuck Weekly	M 11 04 24,375.00 m2	
GC112	Brush/Bedding Fine Sports Turf	M 11 04 5,262.50 m2	
GC113	Brush/Bedding Fine Sports Turf	M 11 04 5,262.50 m2	
GC122	Urban Bowling Green Cutters	M 11 04 2,400.00 m	
GC132	Brush/Bedding Green Turf Cutters	M 11 04 7.00 m	
Granaries Bay			
CL16	Trim Campsite Base (Weekly)	M 11 04 10,801.00 m2	
GC13	Grass - Mow Archery	M 11 04 105.00 m	
GC15	Grass Edge - Archery Site	M 11 04 105.00 m	
GC17	Tennis - Brush/Woodchuck	M 11 04 105.00 m2	

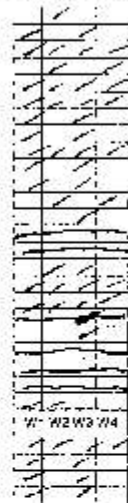
Period Work Schedule : Period J8

Fairview Lake Trail

All Assets (non-contract specific)

		CO	Est	Frequency	Quantity	Time Completed
2	Ansdell					
Fairview Lake		Ansdell	Journal	2004913	Journal	CO48:9)
JD23	Plant Spring Bleeding Hearts	WT	[1]	x1	70.00	m2
AD30	Bedding Hard Wood / Hns	WT	[1]	x2	70.00	m2
CL14	Empty Lake Bin - Assembly Area	WT	[1]	x4	40.00	m2
CL16	Turn Compost Bays (Weekly)	WT	[1]	x3	1.00	m2
CL17	Liter Rack - gr Ornamental Areas	WT	[1]	x2	101,400.00	m2
GC11	Road - Mow Fine Spruce Turf	WT	[1]	x4	5,282.50	m2
GC12	Grass - Mow Ornamental	WT	[1]	x2	13,117.40	m2
GC13	Grass - Mow Assembly	WT	[1]	x2	19,402.00	m2
GC18	Grass - Mow Grass Tennis Court	WT	[1]	x1	3,207.60	m2
GE11	Grass Edge - Ornamental L-R	WT	[1]	x2	4,306.00	m
GE13	Grass Edge - Assembly Stair	WT	[1]	x3	2,703.00	m
HB11	Mountain - Mow (Wood). Slope 6-10	WT	[1]	x2	264.00	m2
HD11	Trim Hedge - Ornamental	WT	[1]	x1	728.00	m
RE11	Rose - Hedge (Hedge) 5 Rows on 8 sides	WT	[1]	x4	265.00	m2
RE17	Rose - Cultivate & F and Weed	WT	[1]	x4	145.00	m2
SE20	Shrub - Hard Wood & Cultivate Ornamental	WT	[1]	x2	972.00	m2
TC001	Tennis - Fertilize/Seal Weekly	WT	[1]	x4	21,975.00	m2
TC003	Clear Leaves Off Paths Daily	WT	[1]	x16	600.00	m2
TM101	Ready Fine Sports Turf	WT	[1]	x1	5,282.50	m2
TM102	Ready Fine Sports Turf	WT	[1]	x1	5,282.50	m2
TM104	Ready Fine Sports Turf	WT	[1]	x1	5,282.00	m2
TM108	Ready Fine Sports Turf	WT	[1]	x1	5,282.50	m2
TM110	Ready Fine Sports Turf	WT	[1]	x1	5,282.00	m2
TM112	Ready Fine Sports Turf	WT	[1]	x20	5,282.50	m2
Granaries Bay		Ansdell	Journal	LOC45	Journal	CO46:1)
CL10	Clear Pick Ornamental Areas	ADE	[1]	x8	10,801.80	m2
GC13	Grass - Mow Assembly	AUP	[1]	x2	105.50	m
GE13	Grass Edge - Assembly Stair	ADE	[1]	x3	185.20	m
TC007	Tennis - Sealed/Seal	ADE	[1]	x3	185.20	m2

W1 W2 W3 W4



W1 W2 W3 W4

Appendix C. NHLF Activities & Event Schedule

Activity: detailed description	Audience(s)
Events	
Two large scale events per year. Fairhaven Open Day and Heritage Regatta	All
Autumn Arts performance, commission artist to complete public workshops to create large scale arts performance linking to lakes ecological heritage and history.	All
Archaeology Workshop, the restoration of the Japanese Gardens will take place partly as an archaeological dig as the gardens are still believed to be in situ. Participants will uncover the layout of the original gardens uncovering the original decorative stonework.	All
Heritage Walks, a walk around Fairhaven Lake discussing the sites rich history and social heritage	People aged 50+, families with children, Young people aged 16-24, people from deprived wards, BME communities, people with physical disability or additional learning needs, Heritage enthusiasts
Heritage Talks, talks to be held at Fairhaven café and Lytham Heritage centre to show Fairhaven's history to those who are unable to attend walks	People aged 50+, people from deprived wards, BME communities, people with physical disability or additional learning needs, Heritage enthusiasts
Heritage Open Day, take part in national programme of heritage open day in September with tour and behind the scenes look at archive. Using local amateur dramatics group and performance art students to provide live interpretation	People aged 50+, families with children, Young people aged 16-24, people from deprived wards, BME communities, people with physical disability or additional learning needs, heritage enthusiasts

Fairhaven Memories event and Community Theatre production, an oral history project where people are invited to share memories and stories of Fairhaven that will then be turned into a community theatre production in the park.	People aged 50+, families with children, Young people aged 16-24, people from deprived wards, people with physical disability or additional learning needs
Family Heritage Afternoons, drop in activities for families to learn about Fairhaven history with different heritage themes	Families with children, people from deprived wards, BME communities, people with physical disability or additional learning needs, Heritage enthusiast
FOFL Big Picnic, support friends' group in community picnic event.	Families with children, Young people aged 16-24, people from deprived wards, BME communities, people with physical disability or additional learning needs
Work in Progress tours, tours of site giving updates on HLF project works and progress	All
Outreach walks and talks, develop a walk and talk offer for specifically for local community groups. Develop and train volunteers to deliver to groups such as WI, scouts, probus	All
Bush craft Sessions, forest school activities for children learning about wildlife and the outdoors	Families with children, people from deprived wards, BME communities, people with physical disability or additional learning needs

Xplorer trail days, family orienteering event with heritage and site themes	Families with children, people from deprived wards, BME communities, people with physical disability or additional learning needs
Community Action Days, invite families to take part in practical sessions for the park's development e.g. bulb planting, shrub clearance	People aged 50+, families with children, Young people aged 16-24, people from deprived wards, BME communities, people with physical disability or additional learning needs, heritage and nature enthusiast
Photography Competition, Entrants are invited to submit photos that capture the essence of Fairhaven Lake and Gardens including historic views across the lake and out to the estuary. LSA Photography society will run two workshops on composition and camera use skills.	All
RSPB Guided walks, develop RSPB guided walks so include heritage of site as well as wildlife	People aged 50+, families with children, Young people aged 16-24, people from deprived wards, BME communities, people with physical disability or additional learning needs, heritage and nature enthusiast
Culture Exhibitions, deliver a series of temporary exhibitions to generate interest and repeat visits to the Fairhaven Lake and Gardens. Exhibitions to show cultural variation within Lancashire and be designed by BME forum groups linking to national events e.g. black history month	BME communities, families with children, young people aged 16-24, people aged 50+, heritage enthusiast
Sports and Recreation	
Public Water Sport Sessions, have a go sessions and short training courses for a variety of water sport activities. These will include sailing, canoe/kayaking and paddle boarding	All

Group/School Water Sport Sessions. have a go sessions and short training courses for a variety of water sport activities. These will include sailing, canoe/kayaking and paddle boarding.	schools, uniformed groups, community groups
Pram and buggy walks, walks aimed at new parents to tackle isolation, develop support networks and increase fitness	Families with young children, people from deprived wards, BME communities, people with physical disabilities or additional learning needs.
Wellness Walks, walks around the lake aimed at increasing fitness and mental wellbeing. Also tackle social isolation developing relationships	people aged 50+, people from deprived wards, recreation enthusiasts, BME communities, people with physical disabilities or additional learning needs.
Development of on-site clubs, support clubs to grow and develop membership and regular community involvement 'have a go' sessions	All
School Sports and Recreation pass, encourage schools to use and take part in a variety of sport activities	primary schools, community and youth clubs
Education and learning	
ID Workshops, Opportunities to develop identification skills e.g. plants, wildlife, trees.	people aged 50+, nature enthusiasts, young people aged 16-24, people from deprived wards, BME communities, people with physical disabilities or additional learning needs.
Practical workshops, A series of hands on workshops on building conservation and landscape design	people aged 50+, nature enthusiasts, young people aged 16-24, people from deprived wards, BME communities, people with physical disabilities or additional learning needs.

Development of school offer, workshops to develop school self-led and delivered offer	Primary schools, education providers
School education programme, deliver led school visits and market the availability of self-led resources and guides	Primary schools, people from deprived wards, BME communities
FE & HE Workshops, to support FE and HE courses on horticulture, landscape design, media development, tourism development.	FE & HE, UR potential, education diversity
Work Placements, in partnership with UR Potential, disadvantaged young people will take part in training sessions on construction, landscaping and horticulture. Working with UR potential	young people aged 16-24, people from deprived wards, BME communities
Adult learning courses, courses aimed at older people developing new skills and creating relationships. Delivered by Mike Kidd using the new classroom facilities and community room.	people aged 50 +, BME communities, people with physical disabilities or additional learning needs.
Develop Seaside explorer backpacks, develop family self-led resource to enable families to explore the heritage and wildlife of Fairhaven through a variety of activities.	families with children, primary schools, people from deprived wards, BME communities, people with physical disabilities or additional learning needs.
Children's University, become a destination for the children's University to develop extra-curricular learning in a fun way for children and their families.	families with children, primary schools, people from deprived wards, BME communities, people with physical disabilities or additional learning needs.

John Muir Award Scheme, Give people the opportunity to take part in an environmental award scheme for people of all backgrounds – groups, families, individuals. It's non-competitive, inclusive and accessible	Families with children, young people aged 16-24, nature enthusiasts, people from deprived wards, BME communities, people with physical disabilities or additional learning needs.
Volunteers	
Volunteer Development, develop team opportunities include: Historical research, horticulture, supervising events/activities/workshops, supervising education visits, tour guides, marketing, interpretation, site maintenance, cataloguing/digitising archives. Set up a team of park ambassadors, to engage with visitors on all things Fairhaven.	people aged 50+, young people aged 16-24, heritage, nature and recreation enthusiasts, people from deprived wards, BME communities, people with physical disabilities or additional learning needs.
Volunteer Training Plan, Develop a training plan as part of the Activity Plan to cover the training needs of all staff and volunteers on site including new areas such as working with children and customer service.	people aged 50+, young people aged 16-24, heritage, nature and recreation enthusiasts, people from deprived wards, BME communities, people with physical disabilities or additional learning needs.
Community Nursery, develop a nursery that is used by community groups, horticultural groups, heritage groups and In bloom groups. To develop skills and produce plants for the park making it more sustainable. Mawson created on site nurseries to grow plants and study varieties in certain conditions.	people aged 50+, young people aged 16-24, heritage, nature and recreation enthusiasts, people from deprived wards, BME communities, people with physical disabilities or additional learning needs.
Heritage Advisory panel, Recruit 6 members to an advisory panel to advise on community involvement with the restoration and management of the park.	people aged 50+, heritage enthusiasts
Youth Steering group, develop a steering group made up of young people to ensure their voice is heard and taken into account throughout the project. Encourage them to organise ongoing youth consultation and evaluation events. UR potential provides youth support workers and training in youth commission	young people aged 12-24
Develop junior ranger service, working with FBC rangers to look after and park and take part in activities	young people under 16
Interpretation	

Media Workshops, a series of interpretive media workshops involving volunteers, community groups and Media Students. Media may include an app, fixed point photography of the restoration works and be made available through Vimeo, Pinterest and Instagram etc.	All
Signage workshop, design the external and wayfinding signage for Fairhaven Lake and Gardens. This project will develop the external signage vital to increase the profile of the site locally, with a number of community groups including the Friends.	All
Temporary Exhibitions, Deliver a series of temporary exhibitions to generate interest and repeat visits to the Fairhaven Lake and Gardens. Exhibitions to be included within the new interpretation centre within the Pagoda. Based around sites heritage, social stories and wildlife	local youth group, heritage groups, friends, lake clubs, schools
Website Improvements, New website pages to be created on the Fylde Borough Council's website dedicated to FLG to include details of activities and events, history and heritage of the park/oral history testimony/new digitised materials/downloads/blogs/	All
Information/Trail leaflets, A series of Fairhaven Lake and Gardens leaflets/quizzes/trails e.g. Getting to know the site, Points of interest, Thomas Mawson and Sons, Historic landscape etc. Leaflets will be available in a range of formats including printed and digital downloads. Leaflets and	All
Pagoda building interpretation fit out, Re-use of the RSPB Centre as a new visitor and interpretation centre. Cost of construction and fit out included in the capital works budget. Fit out will enable a more appropriate display of this space as the original boat storage/workshop on site	All
Fairhaven site Interpretation, Media will include an app highlighting features of heritage significance across the park, heritage interpretation boards, touch screens and audio-visual display	All

Appendix D. NHLF Evaluation and Monitoring plan



SD8 - Evaluation
and Monitoring Plan