

Document title: UK prize draw terms and conditions: short form.

DATED

April 2025

PRIZE DRAW TERMS AND CONDITIONS

1. The prize draw is open to all UK residents aged 18 years or over, except employees of the Promoter, their families, agents or any third party directly associated with administration of the prize draw.
2. Upon completing and submitting a 'How Did We Do' survey and providing your name and email address you will be automatically entered into the prize draw.
3. A new prize draw will be made each quarter until the Promoter notifies otherwise. The closing date of each prize draw will be the 31 March, 30 June, 30 September and 31 December each year. Entries received after these dates will be entered into the next draw. Each draw will be made on the first working day following the closing date.
4. The Promoter accepts no responsibility for entries not successfully received due to a technical fault of any kind.

A winner will be chosen by random draw performed by a computer process on 10th April 10th July 10th October 10th January.

5. The winner will receive a £50 Love 2 Shop voucher.

The winner will of each draw will be notified by email within five working days of each draw being made and must provide a postal address to claim their prize. If a winner does not respond to the Promoter within fourteen days of being notified by the Promoter, then the winner's prize will be forfeited, and the Promoter will be entitled to select another winner in accordance with the process described above.

6. The prize will be sent to the winner by post or email within seven days of providing their postal address.
7. The prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.
8. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.
9. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
10. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation the Promoter will, subject as below, send the surname and county of prize winners to anyone who applies by email to listening@fylde.gov.uk within one month after the closing date stated in condition 4.

Notwithstanding the above, the Promotor will not be obliged to provide the surname of a winner if, in the sole judgment of the Promotor, the surname is so distinctive within the county in question as to constitute personal data as defined in of the Data Protection Act 2018.

Participants are deemed to have accepted and agreed to be bound by these terms and conditions by providing their email address. The Promoter reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.

11. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.

Personal data supplied during the course of this promotion will only be processed as set out in the *Privacy Policy* See also condition 2 with regard to the announcement of winners.

12. These terms and conditions and this promotion are governed by English law. If any entrants to this promotion wish to take court proceedings, then they must do this within the courts in the United Kingdom.
13. The Promoter of this prize draw is Fylde Borough Council of the Town Hall, St Annes Road West, Lytham St Annes FY8 1LW.